MULTIPLEX
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Service Bulletin

Subject: FreshBlender Serial Number Locations

SCOPE: ALL MULTIPLEX FRESHBLENDERS

SYMPTOM

Difficult to locate FreshBlender serial number.

Action

FreshBlender serial number can be found in 3 locations on machine.

1. Touch screen. (See Figure 1 and Figure 2)
   A. From a start screen, touch the three corners in the order shown to access the password screen. Leave the field blank and press ENTER to access the Employee Menu.
   B. Select SUBSYSTEM VERSION INFO.
   C. Serial number will be shown onscreen.

2. Serial Tag on back of machine. (See Figure 3)
   A. Pull machine away from wall. Be careful not to disconnect the drain hose or damage the water line.
   B. White serial tag is located on back of machine.

NOTE: If water filtration kit installed, information tag may be located behind water filtration assembly.

3. Serial tag behind left side panel mounted on evaporator box. (See Figure 4)
   A. Remove left side panel and set aside.
   B. White serial tag is located inside on evaporator box assembly.

FIGURE 1 - Employee Menu

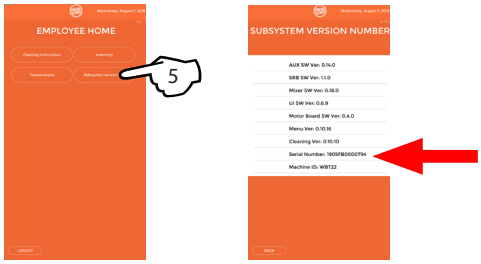

FIGURE 2 - Go to Subsystem Version Info

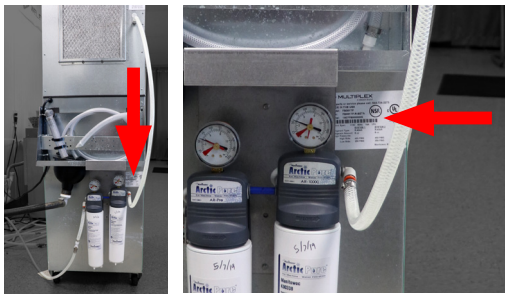

FIGURE 3 - Back of Machine

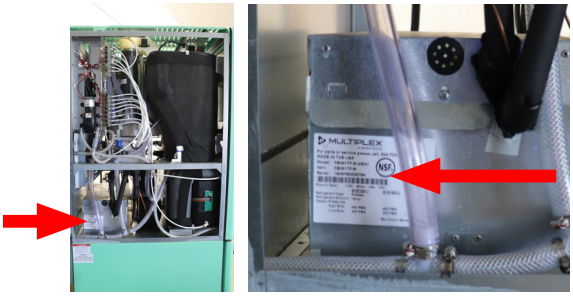

FIGURE 4 - Left Side Panel Removed

FURTHER ACTIONS

Contact Welbilt KitchenCare if you have any questions or concerns: FreshBlender Direct Line 1-800-689-0157.