Service Bulletin

Subject: Foreign Substances in the Water Bath

SCOPE: ALL MULTIPLEX REMOTE CHILLERS

SYMPTOM
Control sensor malfunction and/or irregular size ice bank due to use of foreign substance in water bath.

ACTION
Use of foreign substances containing chlorides or any other chemical including salt added to the water bath may cause harm to internal components or formation of an irregular size ice bank.

Under no circumstances should any foreign substance be added to the water bath, including but not limited to the following:

- Salt
- Sanitizer
- Detergent
- Cleaning agents
- Other Foreign Substance

Use of cleaners, chemicals, or foreign substances in the water bath may attack metals within the Multiplex unit. Adding salt to the water bath can raise the TDS content of the water to an excessive level and may cause issues with control sensors resulting in improper operation of the Multiplex unit including irregular ice bank formation.

If foreign substances or salt have been added to the water bath at any time refer to Parts and Service communicator MPX-051 (Proper Water Bath Cleaning Procedure) to insure the water bath has been cleaned thoroughly.

FURTHER ACTIONS
Contact Manitowoc Beverage Systems Service Sellersburg Indiana if you have any questions or concerns:
1-844-724-CARE (2273).