Multiplex Warranty

Manitowoc Beverage Systems, hereinafter referred to as the COMPANY, warrants that new equipment and components originally manufactured by the COMPANY and labeled under the brand “Multiplex” will be free from defects in material and workmanship under normal use and service as specified by the COMPANY during the Warranty Period. The “Warranty Period” is two years from the date of original installation. For refrigeration compressors, the Warranty period is extended for an additional thirty-six months. The completed warranty registration card must be returned to the COMPANY to activate the warranty. If no card is returned, the warranty period begins from the date of shipment from the COMPANY.

Some components (including but not limited to beverage valves, nonintegrated carbonators and BIB pumps) of the COMPANY’s products are furnished by other equipment manufacturers. These components are excluded from this warranty and instead will carry the standard warranties and limitations provided by the actual manufacturer of the component.

The obligation of the COMPANY under this warranty is limited to the repair or replacement, at the COMPANY’S sole discretion, of defective parts or assemblies that are reported during the Warranty Period and determined by the COMPANY to be defective, but excluding all labor charges (except as provided in the next paragraph).

Effective with equipment manufactured on or after January 1, 2009, 2008, or 2007, the COMPANY will pay straight time labor at the product location only to repair or replace a defective component for covered defects reported within two (2) years from the date of original installation, provided that the work is performed by a service provider authorized by the COMPANY. Such charges shall be determined in accordance with the COMPANY’S current labor time guide and shall exclude charges for overtime, travel time, mileage or other premium charges, which shall be the sole responsibility of the equipment owner.

Replacement parts are warranted for 90 days or the balance of the original warranty, whichever is greater. COMPANY and its agents are expressly permitted to specify rebuilt parts as suitable replacement parts. All replacement parts must be approved COMPANY parts obtained through the COMPANY’s local distributor. All repair parts are shipped F.O.B. Sellersburg, Indiana USA.

THIS WARRANTY EXPRESSLY EXCLUDES ALL INCIDENTAL, SPECIAL, CONSEQUENTIAL AND PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION DAMAGES FOR INCONVENIENCE, RENTAL OR REPLACEMENT EQUIPMENT, LOSS OF PROFIT OR PRODUCT OR OTHER COMMERCIAL LOSS.

Warranties stated above are the only warranties made in connection with the sale and distribution of the product. ALL OTHER EXPRESS AND IMPLIED WARRANTIES APPLICABLE TO THE PRODUCT, INCLUDING WITHOUT LIMITATION ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE ARE EXPRESSLY DISCLAIMED.

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